

# Parental controls guide





## **Parental Controls information**

#### Type of guide

Social media

#### **Features and Benefits**

Twitter privacy and safety features can help protect your child from receiving abusive content and reporting incidence of online bullying or inappropriate content. It also gives them control over who can contact them and what personal data they share.

#### What specific content can I restrict?



#### What do I need?

A Twitter account (username and password)

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## Step by step guide

Go to the Twitter app on your child's phone and click on their profile image to see the menu. Select the 'Settings and Privacy' option from the menu.









On the next menu, tap 'Privacy and safety'.







<sup>3</sup> Under 'Tweets' make sure the option for 'Protect your tweets' is ticked so that only followers and people you approve can see your child's tweets.







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Photo tagging – tap the text underneath to bring up the menu and set this to 'Only people you follow can tag you'.

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|--|--|--|--|--|--|
| ← Privacy and safety<br>@IM_org  |  |  |  |  |  |
| Tweets   |  |  |  |  |  |
| Protect your Tweets<br>Only current followers and people you approve in the future will be able to see your Tweets. Learn more |  |  |  |  |  |
| Anyone can tag you   |  |  |  |  |  |
| Only people you follow can tag you   |  |  |  |  |  |
| Off<br>Direct Messages   |  |  |  |  |  |
| Live video   |  |  |  |  |  |
| Connect to Periscope   |  |  |  |  |  |



#### Step by step guide

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Direct Messages – tap the text to bring up the menu and make sure 'Recieve message requests' is unticked to make sure only people you follow can send direct messages to your child.







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Live video – Ensure this option is left unticked if you do not want your child to live stream on the platform.



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#### Step by step guide

Discoverability and contacts – Make sure these options are unticked if you do not want people to find your child on the platform using your child's phone number or email address.





#### Step by step guide

<sup>8</sup> Safety – Ensure 'Display media that may contain sensitive content' is unticked to ensure your child doesn't see inappropriate content. You can also manage the list of people your child has blocked, muted and their list of muted words from here.

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|--|--|--|--|--|
| ← Privacy and safety<br>@IM_org                                    |  |  |  |  |
|  |  |  |  |  |
| Discoverability and contacts                                       |  |  |  |  |
| Discoverability and contacts                                       |  |  |  |  |
| Learn more about how this data is used to connect you with people. |  |  |  |  |
| Safety   |  |  |  |  |
| Display media that may contain sensitive content                   |  |  |  |  |
| Blocked accounts   |  |  |  |  |
| Muted accounts   |  |  |  |  |
| Mutad worda  |  |  |  |  |



#### Step by step guide

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Reporting and blocking To block a person, go to their Twitter profile click on the three buttons on the top of the screen and select 'Block' and they will no longer see your child's account. To report, select 'report' from the same menu and add the reason why you are reporting them. To mute, so your child does not see their content, select mute from the menu.

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|---|---------------------------|-------------------------------------|------------------------------------|--|--|
| -lic Daily                                  | Share                     |                                     | ← I                                | Report an issue                                |  |
|   | Turn off Retweets         | He<br>pro                           | Help us understand the             |  |  |
| C.S.  | Add to list               |                                     | proble<br>@ alic                   | roblem. What issue with<br>) alicebeer are vou |  |
| Alice Bee                                   | View lists                | reporting?                          |                                    |  |  |
| @_alicebeer                                 | View Moments              |                                     |                                    |  |  |
| Broadcaster, jo                             | view moments              |                                     | I'm not interested in this account |  |  |
| Papers Twin g<br>in my life, one<br>a novel | Mute                      |                                     |                                    |  |  |
|   | Block                     |                                     | They are                           | Tweeting spam                                  |  |
| © London, En                                | Report from               |                                     | It appears<br>hacked               | s their account has been                       |  |
| © Born on 17 May                            |                           |                                     |                                    |  |  |
| 908 Following 12.1K Followers               |                           |                                     |                                    |  |  |
|   |                           | Their Tweets are abusive or hateful |                                    |  |  |
| Tweets Tweets & replies N                   |                           |                                     | Their prof                         | file info and/or images include                |  |